

Big Improvements Underway— Same Exceptional Care You Trust

Frequently Asked Questions

What is happening at the Wells Clinic?

UHD is remodeling the Wells Clinic to improve care, access, and the overall patient experience in the Wells community. Updates include:

- Four additional exam rooms to improve access and reduce wait times
- Expanded physical and occupational therapy space
- Improved work areas for nurses and providers
- Exterior updates and overall facility improvements

Our goal is simple: better space, better access, and the same high-quality care you expect.

Will I still be able to see my provider at the clinic?

Yes. The clinic will remain open during construction, and you will continue to receive care at the Wells Clinic.

Where is Physical Therapy located during construction?

Physical Therapy services have temporarily moved to:

The Old Lampert's Building
120 N Broadway, Wells, MN

All therapy appointments will take place there during the renovation.

Will my appointment be impacted?

Most appointments will continue as scheduled. You may notice:

- Minor changes in clinic flow or check-in process
- Temporary adjustments to exam rooms or waiting areas

Our team will guide you through any changes when you arrive.

Wells Clinic: (507) 553-6550

UHD

UNITED HOSPITAL DISTRICT

What about parking and building access?

Parking and entrances may be adjusted during construction. Clear signage will be in place, and staff will be available to help direct you.

Is the clinic safe during construction?

Yes. Patient and staff safety is our top priority. Construction areas are separated from care areas, and we are taking precautions to minimize noise, dust, and disruption.

How long will construction take?

Construction is expected to be complete in early November.

Why are these changes being made?

These updates are designed to:

- Increase patient access to care
- Support the growing needs of the Wells community
- Improve efficiency for providers and staff
- Enhance the overall patient experience

Who should I contact with questions?

If you have questions about your appointment or location, please call the clinic. Our team is happy to help.